



City of Sea Isle City

MUNICIPAL SERVICES - 2ND FLOOR

233 JOHN F. KENNEDY BLVD.

SEA ISLE CITY, NJ 08243

609-263-4461

QUESTIONS & ANSWERS 1

Below please find questions submitted by potential respondents and answers provided by the City of Sea Isle City regarding Credit Card and Electronic Payment Processing Services RFP

Question: Specifications Item 3.4.8 states “Integration with City software and processes”. Will the City require its software vendors to work with the winning bidder?

Answer: The City can notify software vendors of the winner if that is needed, but respondents must be able to integrate with Spatial Data Logic (SDL) for construction permitting transactions.

Question: Specifications Item 3.5 An estimate five (5) kiosks will be required initially. Does the City currently have kiosks in place, and if so who provides these? If not, can you please provide additional information around what the City is looking for regarding these kiosks-such as, will the kiosks be able to handle any City payment, or just specific items?

Answer: There are no kiosks currently in place. By kiosks, it is meant hand held devices supplied by the winner that City employees can use to process credit and debit card payments from patrons in person for the types of transactions listed in section 3.4.8 of the Specifications.